

Understanding my bill

Tax invoice

1

Account number

00 999 0

2

HP 000001
000
HP Electrical Supplies
PO BOX 335
MEEKATHARRA WA 6642



3

HORIZON POWER
ABN: 57 955 011 697
Locked Bag 3
Parramatta NSW 2124

Enquiries
1800 267 926
TTY: 1800 461 499
Interpreter services: 131 450
www.horizonpower.com.au
Date of Issue 17/10/2025

4

Account summary

Total of Last Bill	Payments	Overdue amount	This Bill	Payable by
\$ 1,098.34	\$ -520.00	\$578.34 PAY NOW	\$ 442.08	4 Nov 2025
TOTAL DUE				\$ 1,020.42

See over for details (Includes GST)

5

Invoice number: 21 000 99999
Supply period: For 60 Days From: 18/08/2025 To: 16/10/2025
Supply address: 5 HORIZON WAY MEEKATHARRA WA

6



Shocks and tingles are a sign of danger
Don't ignore the warning

7

Consumption Comparison

Same Period Last Year	Last Bill	This Bill
25 units	60 units	25 units

Average daily consumption 25 units
Average daily cost \$6.15

8



Payment number
000 999 9999

Payable by
4 Nov 2025

Total due
\$ 1,020.42

9

Horizon Power payment slip

HP Electrical Supplies
Account number: 00 999 0

Direct Debit: Apply online at www.horizonpower.com.au or call 1800 267 927

Credit card: Call 1300 134 615 or visit www.horizonpower.com.au to pay (up to \$20,000) with your MasterCard or Visa card. A fee will apply.

Pay in person: You can pay this account at any post office. Payment may be made by cash or cheque only. A fee may apply.

Telephone & internet banking - BPAY: Contact your bank or financial institution to make a payment from your cheque, savings or transaction account.

Centrepay: Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/centrepaybusiness for more information and to set up your Centrepay deductions.

Mail: Return this payment slip together with your cheque made payable to Horizon Power and mail to Locked Bag 3, Parramatta NSW 2124.

1 Account details

This is your Horizon Power account number. Have your account number handy if you ever need to [contact us](#), or register for [My Account](#).

2 Customer details

This is the name on your account and postal address. It's important to let us know if your postal address changes - you can do this easily through [My Account](#).

3 How to contact us

We're here to help. This is how you can contact us when you need to.

4 Account summary

This is a summary of how we've calculated your bill and when payment is due. It includes any credits or outstanding amounts, plus any new charges. A breakdown of the charges for this bill period is displayed on the back of your bill.

- Total of last bill:** the amount of your last bill.
- Payments:** the amount you have paid since your last bill was issued.
- Overdue amount:** if you have an outstanding amount it will show here. If you see 'Balance' here your account either has a zero balance, or is in credit.
- This bill:** new charges for this bill period.
- Total due:** the total amount owing or if you are in credit a minus sign (-) will show in front of the amount.
- Payable by:** your payment due date. If you see 'direct debit on' here, this means you are on a direct debit plan, and the date shown is the date your money is withdrawn from your account.

5 Energy supply details

Invoice number: is different to your account number and is different with each bill.

Supply period: the billing cycle will generally be 60 or 61 days depending on the number of days in the month.

Supply address: the address we have supplied electricity. If you have multiple accounts, this will show which address this bill relates to.

6 Customer message

Any important messages are included in the middle of the bill.

7 Consumption graph

This graph shows your household's average daily energy use so you can see how it compares to your last bill and the same period last year - it's a great way to see how you're tracking.

8 Average cost

It includes the average number of kilowatt hours (kWh) you have used each day and your average electricity costs each day. This is based on your average daily use, your tariff and the number of days in this billing period.

9 Payment options

Your payment options are listed within the **payment slip**, at the bottom of your bill.

This includes direct debit, BPAY, credit/ debit card payments, mail, Centrepay or at your local post office.

Learn more about these payment options and direct debit plans at horizonpower.com.au/pay-your-bill.

If you're on a direct debit plan, this section will be blank.

HORIZON POWER

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10

Usage Calculations

Tariff	Reading Type	Meter Number	Reading Date	Current Meter Reading	Equals Total Units Used
NMI: 00099911111 L2 Small Business	Normal	1112223334	14/10/2025	009849	1,544

11

Balance Brought Forward Details

Last Bill Amount		\$	578.34
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This amount MUST be paid IMMEDIATELY to avoid disconnection	Overdue Amount	\$	578.34
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12

Current Account Charges

L2 Small Business

1,544 units @ 29.3102 cents per unit from 18/8/2025	\$	452.55
Supply Charge from 18/8/2025		113.01
GST	\$	56.56
Total	\$	622.12

13

Australia Post Payments Fee

Overdue Notice Fee	\$	2.55
GST	\$	6.42
	\$	0.26
Total	\$	9.23

This Bill \$ 631.35

Total \$ 1,209.69

Total GST \$ 56.82

14

Moving? Please call 1800 267 926 five working days before you move.

Customer Charter - Visit www.horizonpower.com.au/charter or for a copy call 1800 267 926.

Are you a Concession Card holder? You can apply for rebates on your bill. To find out more visit www.horizonpower.com.au/rebates or call 1800 267 926.

Faults - Please call our 24-hour faults & emergency number **13 23 51**.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call 1800 267 926. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

Page 2 of 2

10

Usage calculations

NMI: a unique number crucial for accurate billing.

Reading type: 'Normal' means we have done an accurate reading directly from the meter. If you see 'Estimated' here, it means a direct meter reading could not be completed and an 'estimated' reading using your historical data has been used.

Reading date: the date your meter was read.

Equals total units used: the number of kW units of energy used since your last bill and any Renewable Energy Buyback is displayed as kW (units) of excess solar sent back to the grid.

11

Balance brought forward details

You will only see this section on your bill if there's any unpaid balance on your account.

12

Current account charges

- **Tariff type:** the amount you pay for the electricity used is based on what tariff type you are on. This bill shows the customer is on an L2 small business tariff.
- **Tariff charges:** the number of electricity units used and (tariff rate) cost per unit in this billing period. GST is added as a separate line item.
- **Supply charge:** the charge to supply the electricity to your supply address. This is charged on a daily basis, whether you use electricity on that day or not.

13

Credits, products and adjustments

This section displays credits, products and adjustments applied to your bill.

- **Rebates or subsidies:** if you receive any concessions, rebates or subsidies, this will appear here as a credit on your account and shown with a minus sign (-).
- **Fees:** any fees charged to your account will appear here. Example of fees include paper bill, overdue notice, Australia Post payment and credit card payment.

14

Important information

Here you will find helpful information, including how to tell us you're moving, add a concession card to your account and how to report a power outage or fault.

