

Quarterly Network Safety Performance Report

Reporting Period: January - March 2026 (FY25/26 Q3)

Network Performance		Objectives	Incidents	
		2025/26	Quarter	Year-to-Date
30(1)(a)	Total Electric Shock or Injury	0	0	0
	<i>Person – No Injury</i>	0	0	0
	<i>Person – Injury</i>	0	0	0
	<i>Person – Death</i>	0	0	0
	<i>Livestock – Death</i>	0	0	0
30(1)(b)	Total Property Damage (Not Fire)	0	0	0
30(1)(c)	Total Property Damage (Fire)	0	0	0

Distribution Network Performance		Objectives	Incidents	
		2025/26	Quarter	Year-to-Date
30(1)(d)	Total Network Pole Fire	4	3	3
30(1)(e)	Total Conductor Clashing	1	0	0
30(1)(f)	Total Unassisted Pole Failure	6	0	1
	<i>Wood (Population: 13,097)</i>	2	0	1
	<i>Steel (Population: 43,506)</i>	4	0	0
	<i>Concrete (Population: 325)</i>	0	0	0
	<i>Fibreglass (Population: 1)</i>	0	0	0
	<i>Other (Population:)</i>	0	0	0
30(1)(g)	Total Unassisted Conductor Failure	8	7	11
30(1)(h)	Total Unassisted Stay Wire Failure	5	0	1
30(1)(i)	Total Unassisted Cable Failure	20	11	20

Distribution Network Performance		Objectives	Pole Failure Rate
		2025/26	3 year rolling average*
31(3)	Total Unassisted Pole Failure Rate	1	0.527
	<i>Wood x 10,000 p.a.</i>	1	0.509
	<i>Steel x 10,000 p.a.</i>	1	0.536

Transmission Network Performance		Objectives	Incidents	
		2025/26	Quarter	Year-to-Date
30(1)(d)	Total Network Pole Fire	0	0	0
30(1)(e)	Total Conductor Clashing	0	0	0
30(1)(f)	Total Unassisted Pole Failure	0	0	0
30(1)(g)	Total Unassisted Conductor Failure	0	0	0
30(1)(h)	Total Unassisted Stay Wire Failure	0	0	0
30(1)(i)	Total Unassisted Cable Failure	0	0	0



* The unassisted pole failure rate is expressed as a three year rolling average per 10,000 poles

Network Safety Performance Incident Definitions

These definitions are based on the Electricity (Network Safety) Regulations 2015

30(1)(a)	Electric Shock or Injury	A discharge of electricity from the network that causes the electric shock, injury or death of a person or the death of livestock (excluding pets).
30(1)(b)	Property Damage (Not Fire)	An incident caused by the network, other than a fire, that causes damage to property other than to the network. Includes supply, impact and arcing damage. Value of damage must exceed \$5,000.
30(1)(c)	Property Damage (Fire)	A fire caused by the network that causes damage to property other than to the network. Includes smoke and heat damage. Value of damage must exceed \$5,000.
30(1)(d)	Pole Fire	A fire, on a pole that is a part of the network, that originated on the pole. Includes burnt cross arms.
30(1)(e)	Conductor Clashing	The contacting of 2 or more conductors of the network, of different phases, caused by temperature variations or wind. Includes clashing due to pole lean and phase to earth clashing. Excludes assisted failures [see 28(c)].
30(1)(f)	Unassisted Pole Failure	An unassisted failure of a pole that is a part of the network. Includes suspended failures and foundation failure [i.e. excessive pole lean].
30(1)(g)	Unassisted Conductor Failure	An unassisted failure of an overhead conductor that is a part of the network. Includes: service wires, joints. Excludes: termination points, taps, conductor accessory & line hardware failures [e.g. ties, clamps].
30(1)(h)	Unassisted Stay Wire Failure	An unassisted failure of a stay wire that is a part of the network.
30(1)(i)	Unassisted Cable Failure	An unassisted failure of an underground cable that is a part of the network. Includes: joints, termination kits. Excludes: termination points, lugs & cable accessories [e.g. clamps].
31(3)	Unassisted Pole Failure Rate	The failure rate per 10,000 poles per annum based on the 30(1)(f) and pole volumes.

